

F1820801-SGC-POL-001-0

## QUALITY POLICY

FloSolutions S.A.C. is a company committed to quality, firmly believing that quality is based on constantly meeting or exceeding the needs of our customers. To maintain an excellent performance standard for our company, we are committed to the following:

- Communicate policies and procedures to all employees and customers.
- Provide our customers with the respective mechanisms to evaluate our performance, receiving their recommendations for continuous improvement, and optimally meet their needs and expectations.
- Clearly define the company's responsibilities and performance.
- Promote open communication and trust throughout the development of our activities.
- Ensure that services are reviewed and validated by the appropriate personnel according to the activity.
- Certify that our estimates and calculation applications are ready and reviewed according to technical and engineering standards.
- Inform our clients of any changes that may be required in the plans, for confirmation prior to the start of the tasks.
- Review and update our quality policy annually, or as required.

Complying with and enforcing this policy is the responsibility of each person involved in our activities and projects.

Lima, February 21, 2023



**David Evans Okane**  
General Manager